



You've Applied for SNAP. What happens next?

When will I hear from the Department of Human Services (DHS)?

After the application is sent in, DHS will either call you for an interview or mail you a letter with an interview date and time indicating when their office will call you at the number provided on your application.

What happens at the interview?

A DHS caseworker reviews the application with you. You will be told what documents are needed to support the application and will have **10 days** to get them to DHS if you did not supply them with the application already. If there are needed documents that you are unable to get, ask the DHS worker for help.

When will I get a decision?

DHS has **30 days** to decide if you are eligible for SNAP. However, if you have less than \$150/month income and less than \$100 in cash/savings, the decision must be made in 7 days.

What happens when I am approved?

You will get a letter from DHS stating that you have been approved and what the monthly benefit amount will be. You should also receive an EBT card in the mail. You will need to set up a pin number for the card. When your application is approved, the SNAP benefits will be on the card, and you can use it for food purchases at locations that accept EBT.

What happens if I am denied SNAP benefits?

If you get a notice that you were denied but you believe you should have been approved, you can file an appeal. The appeal form comes with the notice. For advice on appealing, call RI Legal Services 401-274-2652.



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