

How Care Teams Can Support Immigrant Families

Immigration laws and policies rapidly change, especially when there are new presidential administrations in office. Care teams working with mixed-status families can always provide support by sharing important information about people's rights. Use this guide to learn key tips about navigating immigration systems.



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KNOW KEY IMMIGRATION AGENCIES AND COURTS

- [US Citizenship and Immigration Services \(USCIS\)](#) – agency that decides immigration applications
- [Immigration and Customs Enforcement \(ICE\)](#)
- [Executive Office of Immigration Review \(EOIR\)](#) – immigration court

KNOW HOW TO NAVIGATE ONLINE IMMIGRATION TOOLS



Immigration Application Status:

Q: How can someone check their immigration application status?

A: USCIS has a [Case Status Online look-up tool](#). The applicant will need their 13 digit "receipt number".

Q: What is the receipt number?

A: This is the tracking number USCIS gives after someone has submitted their application.



Immigration Court Status:

Q: How can someone check the status of their immigration court case?

A: EOIR has an online [Immigration Court Case status tool](#). The immigrant will need their A-number for the search.

Q: What is an A-number?

A: This is a 9-digit number given by the USCIS to someone who isn't a citizen.



Detainee Look-Up

Q: If an adult is detained (picked up) by ICE, how can they be found?

A: USCIS has an online [Detainee locator tool](#). You will need the adult Detainee's A-number.

Q: If an adult is detained (picked up) by ICE, how can they be found?

A: The search can also be done with the person's name spelled exactly and their birth country.

Q: Can I search for children under 18 years old?

A: Children under 18 will not show up in the Detainee Locator tool. Care teams can direct people to call [nearest ICE field office](#) from where the child was picked up.